# UPDATED CLOTHING GRANT, & FREE SCHOOL MEALS INFORMATION JULY 2020

# **Automatic payments**

Any parents/guardians who are eligible for an automatic payment will receive their payment the first 2 weeks in July.

Parents/guardians who received a Grant last year but were not automatically entitled will receive a declaration form in the post, which should be completed and returned to us.

Anyone who does not receive an automatic payment or a declaration form in the post must make a new application.

### Further information & application forms

Full information on Clothing Grants and Free School meals can be found on the GCC website <a href="www.glasgow.gov.uk">www.glasgow.gov.uk</a> Schools and Learning > Clothing Grants and Free School Meals.)

Application forms will be available online from the start of July, for anyone who has not been issued with an automatic payment.

The quickest and easiest way for Parents/guardians to apply is via the online application form at <a href="www.glasgow.gov.uk">www.glasgow.gov.uk</a>. For anyone who does not have internet access, a paper form will also be available from the school office.

# Processing timescales

Applicants must allow **4 weeks from submission** before contacting us to enquire about an application that has been submitted.

Any enquiries to the team will be responded to within 10 working days from submission.

# Contacting the Grants Team

#### Email

Parent/guardian enquiries – should be submitted via the online Grants enquiry form at <a href="www.glasgow.gov.uk">www.glasgow.gov.uk</a> – link here <a href="https://www.glasgow.gov.uk/article/25838/Clothing-Grant-Free-School-Meals---Enquiry-Form">https://www.glasgow.gov.uk/article/25838/Clothing-Grant-Free-School-Meals---Enquiry-Form</a>

#### **Telephone**

Parents/Guardians should utilise the online form for enquiries however in the event they do not have online facility they can dial 0141 276 1177 where their enquiry will be logged by a GCC call handler and passed to the team for action.

#### Kind regards

CBS Grants Team